

# CSC 774 -- Network Security

## Topic 7.1: NetBill

## Outline

- Why is NetBill developed?
- NetBill Transaction Model
- NetBill Transaction Protocol
  - Basic Protocol
  - Optimizations for zero-priced goods
- Failure Analysis

## E-Commerce over the Internet

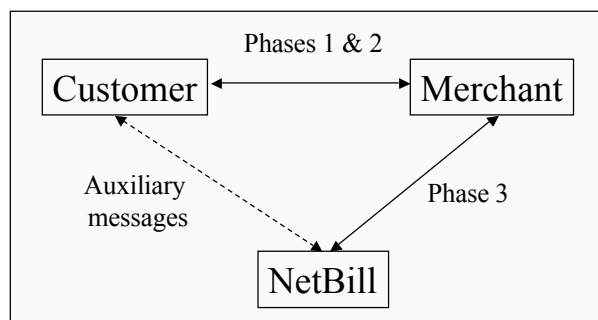
- Internet is attractive for e-commerce
  - Search for suppliers
  - Price negotiation
  - Ordering
  - Payment for goods
  - Delivery of information goods
    - Software, electronic books, etc.
- Challenges
  - No easily identifiable places of business
  - Transactions are subject to observation by their parties
  - Privacy

## NetBill

- NetBill is a system developed to facilitate selling and delivery of low-priced information goods over the Internet.
  - Maintain accounts for customers as well as merchants, which are linked to banks
  - Transfer information goods from merchant to customer
  - Transfer money from customer's account to merchant's account.
  - Combine small transactions into larger conventional transactions, reducing transaction cost.

## NetBill Transaction Model

- Three phases
  - Phase 1: Price negotiation
  - Phase 2: Goods delivery
  - Phase 3: Payment



## NetBill Transaction Objectives

- Only authorized customers can charge against a NetBill account
- The customer and merchant must agree on the purchase item and the price
- A customer can optionally protect her identity from merchants
- Customers and merchants are provided with proof of transaction results from NetBill
- There is a negotiation phase between customer and merchant
- A customer may present credentials identifying her for special treatment
- A customer receives the goods if and only if she is charged for the goods
- A customer may need approval from a fourth party before the NetBill server will allow a transaction.
- The privacy and integrity of communications is protected from observation or alteration by external parties.

## NetBill Transaction Protocol

- The basic protocol
  - Phase 1: price negotiation
    - C  $\square$  M: price request
    - M  $\square$  C: price quote
  - Phase 2: goods delivery
    - C  $\square$  M: goods request
    - M  $\square$  C: goods, encrypted with a key K
  - Phase 3: payment
    - C  $\square$  M: signed electronic payment order (EPO)
    - M  $\square$  N: endorsed EPO (including K)
    - N  $\square$  M: signed result (including K)
    - M  $\square$  C: signed result (including K)

## Notations

- $T_{XY}(\text{Id})$ : Kerberos ticket proving to Y that X is named by Id, and establish a session key XY shared between them.
- $CC(M)$ : cryptographic checksum of M.
- $E_K(M)$ : M encrypted using key K.
- $E_{X\text{-PUB}}(M)$ : M encrypted using X's RSA public key.
- $E_{X\text{-Pri}}(M)$ : M signed using X's RSA private key.
- $[M]_X$ : M signed (with RSA) and timestamped by X.
- $[M]_{X\text{-DSA}}$ : M signed and timestamped by X with DSA.
- $\{M\}_X$ : M encrypted for X using RSA.

## The Price Request Phase

1. C  $\square$  M:  $T_{CM}(\text{Id}), E_{CM}(\text{Credentials}, \text{PRD}, \text{Bid}, \text{RequestFlags}, \text{TID})$
2. M  $\square$  C:  $E_{CM}(\text{ProductID}, \text{Price}, \text{RequestFlags}, \text{TID})$

- $T_{CM}(\text{Id})$ : prove the identity of the customer
- Credentials: establish the customer's membership
- PRD: product description
- RequestFlags:
  - Message 1: request for the disposition of the transaction (e.g., Delivery method)
  - Message 2: merchant's response to customer's request
- TID:
  - Message 1: if this is a repeated request
  - Message 2: if this is not supplied by the customer

## The Goods Delivery Phase

3. C  $\square$  M:  $T_{CM}(\text{Id}), E_{CM}(\text{TID})$
4. M  $\square$  C:  $E_K(\text{Goods}), E_{CM}(\text{CC}(E_K(\text{Goods})), \text{EPOID})$

- M sends to C
  - An encrypted version of the goods
  - The cryptographic checksum of the encrypted goods
  - EPOID: electronic purchase order ID.
    - Merchant ID + a timestamp (delivery time) + a serial number
- Intuition:
  - Reduce the transaction to a fair exchange of K and the payment from C.
  - This fair exchange depends on the NetBill server.

## The Payment Phase

5.  $C \rightarrow M: T_{CM}(Id), E_{CM}([EPO]_C)$

- EPO consists of
  - Clear part:
    - C's ID, Product ID, Price, M's ID
    - $CC(E_K(\text{Goods}))$ ,  $CC(\text{PRD})$ ,  $CC(\text{CAcct}, \text{AcctVN})$
    - EPOID
  - Encrypted part:
    - $TCN(\text{TrueID})$
    - $ECN(\text{Authorization}, \text{CAcct}, \text{AcctVN}, \text{Cmemo})$

## The Payment Phase (Cont'd)

6.  $M \rightarrow N: T_{MN}(M), E_{MN}([EPO]_C, \text{MAcct}, \text{MMemo}, K)_M$

- The merchant endorse and submit the EPO
  - MAcct: Merchant's NetBill account
  - MMemo: merchant's memo field
  - K: the key used to deliver the goods
- Point of no return
  - The merchant cannot reverse the transaction.

## The Payment Phase (Cont'd)

7.  $N \rightarrow M: E_{MN}([Receipt]_{N-DSA}, E_{CN}(EPOID, CAcct, Bal, Flags))$

- The NetBill server makes decision based on verification of
  - The signatures
  - Privileges of the users involved
  - Customer's account balance
  - Uniqueness and freshness of the EPOID
- Receipt
  - Result, Identity, Price, ProductID, M, K, EPOID
  - The signed receipt certifies the transaction

## The Payment Phase (Cont'd)

8.  $M \rightarrow C: E_{CM}([Receipt]_{N-DSA}, E_{CN}(EPOID, CAcct, Bal, Flags))$

- Merchant forwards NetBill server's response to customer
  - M needs to decrypt and re-encrypt

## Status Query Exchange

- Needed when there is communication failure

The merchant requests the transaction status from NetBill

1. M  $\square$  N:  $T_{MN}(M), E_{MN}(EPOID)$
2. N  $\square$  M:  $E_{MN}([\text{Receipt}]_{N\text{-DSA}}, E_{CN}(EPOID, CA_{acct}, \text{Bal}, \text{Flags}))$

The customer requests the transaction status from the merchant

1. C  $\square$  M:  $T_{CM}(\text{Id}), E_{CM}(EPOID)$
2. M  $\square$  C:  $E_{CM}([\text{Receipt}]_{N\text{-DSA}}, E_{CN}(EPOID, CA_{acct}, \text{Bal}, \text{Flags}))$

## Status Query Exchange (Cont'd)

The customer requests the transaction status from NetBill

1. C  $\square$  N:  $T_{CN}(\text{TrueId}), E_{CN}(EPOID)$
2. N  $\square$  C:  $E_{CN}([\text{Receipt}]_{N\text{-DSA}}, E_{CN}(EPOID, CA_{acct}, \text{Bal}, \text{Flags}))$

The customer requests the transaction status from the merchant for a non-NetBill transaction

1. C  $\square$  M:  $T_{CM}(\text{Id}), E_{CM}(EPOID)$
2. M  $\square$  C:  $E_{CM}(\text{Result}, K)$



## Zero-Priced Goods

- Protocol can be simplified
- Four variations
  - Type indicated in *RequestFlags* in the price request message
  - Zero-price certified delivery
  - Certified delivery without NetBill server
  - Verified delivery
  - Unverified delivery

## Zero-Price Certified Delivery

- |      |                   |  |
|------|-------------------|--|
| 1.   | $C \Rightarrow M$ | $T_{CM}(\text{Identity}), E_{CM}(\text{Credentials}, \text{PRD}, \text{Bid}, \text{RequestFlags}, \text{TID})$                                       |
| 2/4. | $M \Rightarrow C$ | $E_{CM}(\text{ProductID}, \text{Price}(=0), \text{RequestFlags}, \text{TID}), E_K(\text{Goods}), E_{CM}(\text{CC}(E_K(\text{Goods})), \text{EPOID})$ |
| 5.   | $C \Rightarrow M$ | $T_{CM}(\text{Identity}), E_{CM}([\text{EPO}]_C)$  |
| 6.   | $M \Rightarrow N$ | $T_{MN}(M), E_{MN}([\text{EPO}]_C, \text{MAcct}, \text{MMemo}, K]_M)$  |
| 7.   | $N \Rightarrow M$ | $E_{MN}([\text{Receipt}]_{N\text{-DSA}}, E_{CN}(\text{EPOID}, \text{CAcct}, \text{Bal}, \text{Flags}))$  |
| 8.   | $M \Rightarrow C$ | $E_{CM}([\text{Receipt}]_{N\text{-DSA}}, E_{CN}(\text{EPOID}, \text{CAcct}, \text{Bal}, \text{Flags}))$  |

Price negotiation can be omitted.

But delivery must be certified by NetBill.

## Certified Delivery without NetBill

- |      |                   |  |
|------|-------------------|--|
| 1.   | $C \Rightarrow M$ | $T_{CM}(\text{Identity}), E_{CM}(\text{Credentials}, \text{PRD}, \text{Bid}, \text{RequestFlags}, \text{TID})$   |
| 2/4. | $M \Rightarrow C$ | $E_{CM}(\text{ProductID}, \text{Price}(=0), \text{RequestFlags}, \text{TID}), E_K(\text{Goods}), \text{ECM}(\text{CC}(E_K(\text{Goods})), \text{EPOID})$ |
| 5.   | $C \Rightarrow M$ | $T_{CM}(\text{Identity}), E_{CM}(\text{EPOID}, \text{CC}(E_K(\text{Goods})))$  |
| 8.   | $M \Rightarrow C$ | $E_{CM}(\text{Result}, K)$   |

- No need to go through NetBill.
- But C cannot recover if M decides not to send message 8.

## Verified Delivery

- |      |                   |  |
|------|-------------------|--|
| 1.   | $C \Rightarrow M$ | $T_{CM}(\text{Identity}), E_{CM}(\text{Credentials}, \text{PRD}, \text{Bid}, \text{RequestFlags}, \text{TID})$                     |
| 2/4. | $M \Rightarrow C$ | $E_{CM}(\text{ProductID}, \text{Price}(=0), \text{RequestFlags}, \text{TID}, \text{Goods}, \text{CC}(\text{Goods}), \text{EPOID})$ |
| 5.   | $C \Rightarrow M$ | $T_{CM}(\text{Identity}), E_{CM}(\text{EPOID}, \text{CC}(\text{Goods}))$   |
| 8.   | $M \Rightarrow C$ | $E_{CM}(\text{Result})$  |

- Goods is encrypted with shared session key.
- C doesn't have to wait for K.

## Unverified Delivery

1.  $C \Rightarrow M$   $T_{CM}(\text{Identity}), E_{CM}(\text{Credentials}, \text{PRD}, \text{Bid}, \text{RequestFlags}, \text{TID})$
- 2/4.  $M \Rightarrow C$   $E_{CM}(\text{ProductID}, \text{Price}(=0), \text{RequestFlags}, \text{TID}, \text{Goods}, \text{CC}(\text{Goods}))$

- Eliminate the acknowledgement of goods delivery.

## Failure Analysis

- Customer complaints
  - Incorrect or damaged goods
    - Can be resolved with the EPO, which contains a cryptographic checksum of the encrypted goods
      - Cannot deal with false advertisement
  - No decryption key
    - Can be resolved by a status query exchange with the NetBill server

## Failure Analysis (Cont'd)

- Transaction dispute
  - Inconsistent price
    - Can be resolved by checking the EPO signed by the customer
  - Fraudulent transactions
    - Same resolution as above.

## Failure Analysis (Cont'd)

- Merchant Complaints
  - Insufficient payment
    - Can be resolved by checking the receipt signed by NetBill

## Identification and Authentication

- Public key based Kerberos
  - Each entity has public/private key pair with a certificate for the public key
  - Public key certificate is used to obtain a Kerberos server ticket

1.  $C \Rightarrow M \quad [\{\text{Identity, M, Timestamp, K}\}^M]_C$
2.  $M \Rightarrow C \quad E_K(T_{CM}(\text{Identity}), CM)$

## Privacy protection

- Pseudonym mechanism
  - Implemented through a pseudonym-granting server P.
  - Two methods
    - Per transaction
      - Use a unique pseudonym for each transaction
    - Per merchant
      - Use a unique pseudonym for each customer-merchant pair

## Authorization

1.  $C \Rightarrow A$   $T_{CA}(\text{Identity}), E_{CA}(M, \text{ProductID}, \text{Price}, \text{CC}(E_K(\text{Goods})), \text{EPOID}, \text{CAcct})$
2.  $A \Rightarrow C$   $E_{CA}(E_{A-PRI}(\text{CC}(\text{Identity}, M, \text{ProductID}, \text{Price}, \text{CC}(E_K(\text{Goods})), \text{EPOID}, \text{CAcct})))$

- Performed through an access control server A.
  - Message returned by A is used as the authorization token in an EPO.